

# CSB Management Systems

## Newsletter – October 2012

Dear Valued Clients,

### ❖ **CSoft Live has Arrived...**

As valued customers, we are pleased to announce the initial release of **CSoft Live**.

To demonstrate how this will work we have created **CSoft Online**.

**CSoft Live** is written in Version 9 of our development database, with the same backend and data files you have been using since you've purchased **CSoft**.

**CSoft Online** will allow you to enter and view Support Calls, Frequently asked Questions, Invoices & Statements in our LIVE system.

### ◆ ***How does all this work?***

We are utilizing new functions and controls provided in our development system to create a new web front end.

All web based forms and their interface procedures will need to be re-created and hence will take some time.

As a result, you will notice that there will be continuous changes to **CSoft Live** as we implement and test new forms and functions.

**CSoft Live** will allow users to log into their **CSoft** Application over the web, using a PC, Laptop, Smartphones and Tablets.

This means as long as you have a server with an Internet connection, you can connect to your data from anywhere anytime. (not sure if that is good or bad!)

### ◆ **Database**

We have to make some minor adjustments to the way the current system handles the data that is stored in the database, however the data structures will not change at all.

In future, we envisage the entire ERP package to be accessible from either Windows, Apple, Android or any other operating system.

### ◆ **Features**

Dashboards, graphs & charts are just some of the new features now available to be incorporated into your application.

There may be limitations placed on screen sizes, as the forms will need to be accessible from smartphones, tablets, Laptops as well as PC's.

With regards to speed, it appears to be faster as all processing is done on the server with some load balancing.

♦ **Licences**

Cost of Licences will be reduced for systems with more than 10 users in the feature, however this may not be the case for all clients and their systems. Once you have 10 user licences, you should be able to have up to 30 concurrent users on at any time, using only the web system.

♦ **Security**

As with everything security is mission critical. The web system has built in security features allowing secure data processing. We will not make any system available without ensuring that security is taken care of.

♦ **Smartphones & Tablets**

As mentioned earlier, **CSoft Live** can be accessed via your smartphones or tablets.

There is no need to download any specific apps, only an active internet connection is required.

There may be screen size limitations, however we will design the interface to work with different devices.

In future we will be releasing an Apple, Windows8 and Android APP with specific reporting functions.

♦ **Costs**

To use **CSoft Live** it won't cost you anything.

To have the same functionality **CSoft Live** on your system, the following is a list of pre-requisites:

- You have to be running version 9.x
- You have to be running Windows Server 2008 or Windows 2012.  
\*\*Windows 2003 doesn't include the latest security features we believe.
- There will be a cost in setting up the web system, and some costs in providing specific reports and functions.
- However as the base system gets converted some of these features and functions will be provided as part of your support and maintenance fees.

Please feel free to discuss any of the above with one of us should you wish to consider this in the near future.

This is a very exciting development for us and once you have used **CSoft Online** we hope you will feel the same as we do.

Your username and password will be emailed to you over the next week or so. However, should you require your login details sooner, please contact us at your convenience.

### ❖ 20% off Development Special...

Planning on customizing your existing **CSoft** application??

Why not make use of our end of year 'Special Rate'.

20% off our normal charge out rate.

We currently have some spare capacity in our development team.

Contact us with any ideas or suggestions and see if we can help you become an even better business and gain a complete advantage over the competition in your Business.

### ❖ Windows 8 Compatibility.

We have tested both Version 9.x & Version 8 on the soon to be released Windows 8. Both versions performed as expected with no issues.

**CSoft** Version 9.x is certified to work on Windows 8 and although Version 8 is not certified, it is still fully compatible.

### ❖ Tools & Tips...

Some of the forgotten and new tools available in **CSoft**.

#### ◆ Shortkey Setup

You can set this up as follows:

Step 1) Click on Options Menu \**Top of the application*.

Step 2) Select 'Floating ToolBars'

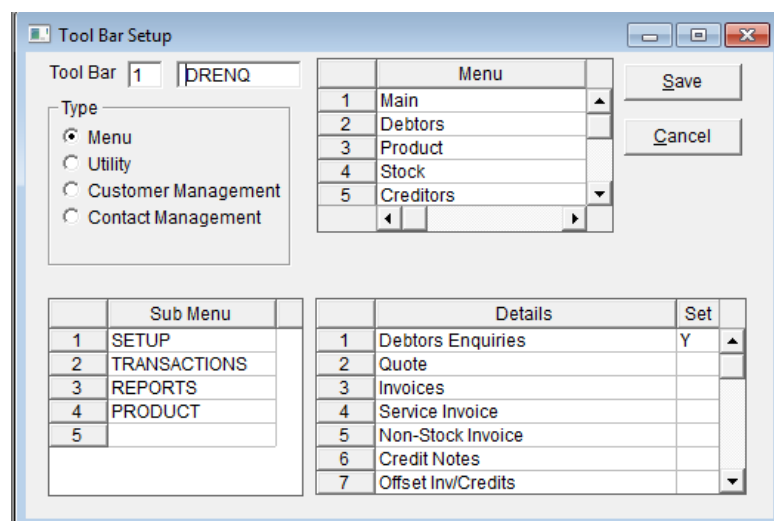
Step 3) Select 'Toolbar Setup'

Step 4) Enter the shortcut number, then select the related module from the Menu List Box.

Step 5) Select the related Sub Menu, and then finally select the required form.

You can set up to 10 shortcut keys to easily open forms used frequently.

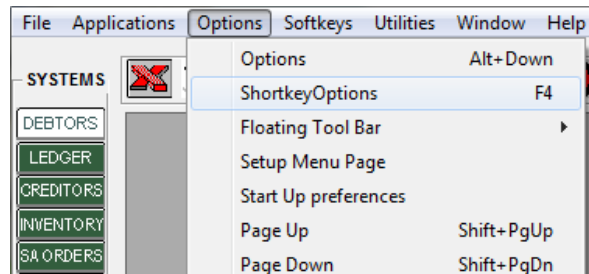
See the screen-shot below for setting the shortcutkey F1 to the Debtors Enquiry.



Need Help? Call us for an online demonstration free of charge!

♦ **Options Key**

Options are now accessible through the F4 key as an alternative to using the binoculars or the Alt + Down Arrow Keys.

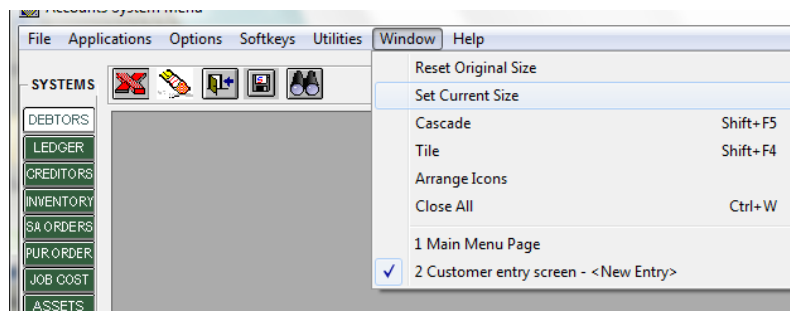


♦ **Moving between Open windows in CSoft.**

To move between windows, use the Alt + Tab key

Or

Click on the Window Menu and select the Form you want to go to.



On that note, we'd like to take this opportunity to thank you all for your continued support, and we look forward to your custom.

*From The CSB Management Team*