

# CSB Management Systems

## Newsletter – August 2015

Dear Valued Clients,

### ❖ Windows 10

With the launch of **Windows 10** we would like to provide details of Csoft running on Windows 10 as follows.

Testing during the pre release as well as after Windows 10 was released last week we have not found any problems with running Csoft.

We have had some issues with Printing lately. It seems to relate to cases where we use Server 2012 with Windows 7 mostly. We have solved some of the issues but are still looking at ways to improve it.

### ❖ Staff News

It is with regret that we have to say good bye to Hiten on Friday 7<sup>th</sup> August. He started with us in East Tamaki as a junior with no programming experience and limited knowledge of how systems work.

Over the years he has taken over the role of Support and Assisted with some development work as well.

I am sure everyone he worked with would wish him all the best in his future endeavors.

He will surely be missed by all of us.

We are currently looking for a replacement and will advise once a suitable person have been found.

### ❖ Support

While we find a replacement for Hiten, support calls will be taken by Prashant in New Zealand. Where he is unavailable calls will divert to the office in Australia where any issues will be dealt with in a timely basis.

Support calls can also be entered via our **Online Support** system.

Click on the following link to take you directly to our login page.

From Desktop

[http://58.175.2.103:86/csb12/oecgi3.exe/O4W\\_CSLOGIN?](http://58.175.2.103:86/csb12/oecgi3.exe/O4W_CSLOGIN?)

From Mobile

[http://58.175.2.103:86/csb12/oecgi3.exe/O4W\\_CSLOGIN\\_M?](http://58.175.2.103:86/csb12/oecgi3.exe/O4W_CSLOGIN_M?)

Please contact us if you'd like your **CSoft Online** details to be sent to you.

## ❖ **CSoft Training.**

We are in the process of setting up online sessions for training. This will require you to run Skype for Business. (Previously called Lync) Clients requiring additional onsite training are encouraged to contact us as well.

## ❖ **Csoft 10**

As noted before we hope to have Csoft Version 10 available by the end of this year. This will provide us with lots more new features and compatibility.

## ❖ **Financials 365**

Microsoft recently released their ONLINE Only financials package called **Financials for Office 365**



CSB have been appointed as a reseller and will offer support and installation for Financials in Adelaide as well as New Zealand. The system is fully Cloud Based and can be accessed from any Desktop, Tablet or Phone.

A Monthly subscription applies that can be cancelled at any time. For up to 3 users there is no setup charge, however for more than 3 users there will be a setup charge.

The system is part of the online Office 365 Suite of products. As our system is not yet Cloud based, this is an alternative product we will be promoting.

See <http://www.csbmgmt.com.au/office365.html> for more details.

## ❖ **Tools and Tips**

The use of our favourites menu is now becoming more popular. No more the need to go to different pages to find what you are working on most often.

We encourage you to approach us with any ideas or functionality that you feel may be beneficial to you and other users and you'd like to see added into our standard application.

Support calls can also be sent to [support@csbmgmt.com.au](mailto:support@csbmgmt.com.au).

Thank you for your continued support.

*From The CSOFT Team*